

Acct # _____ Dt On: _____ Reading _____

Please Circle: Water Sewer Sanitation Ambulance Street Light

NOBLE UTILITIES APPLICATION

HEAD OF HOUSEHOLD:

Please Print:

Last _____ First _____ Middle _____

PROPERTY ADDRESS _____

MAILING ADDRESS _____

HOME PHONE # _____ Cell # _____

EMPLOYER _____

WK PHONE _____ Years Employed _____

OWN ☐ RENT ☐ Landlord's Name _____

EMAIL ADDRESS _____

SPOUSE/ROOMATE:

Last _____ First _____ Middle _____

EMPLOYER _____

WK PHONE _____ Years Employed _____

FOR OFFICE USE ONLY

Dep Amt Pd _____ Date _____ Recp # _____

Sanit Type _____ Entered _____ Date _____

EMERGENCY NOTIFICATION:

Name _____

Address _____ City _____

Hm Phone _____ Wk Ph _____

HAVE YOU HAD WATER SERVICE WITH US BEFORE?

OR WHAT YEAR? _____

WHAT ADDRESS? _____

HEAD OF HOUSEHOLD: Name: _____

Driver's License _____ State _____

SSN # _____ Date of Birth _____

SPOUSE/ROOMATE: Name: _____

Driver's License _____ State _____

SSN # _____ Date of Birth _____

I CERTIFY THE FACTS GIVEN IN THIS APPLICATION ARE TRUE AND COMPLETE TO THE BEST OF MY KNOWLEDGE. I UNDERSTAND THAT I AM SOLELY RESPONSIBLE FOR ANY AND ALL UTILITY USAGE WHILE MY NAME REMAINS ON THIS ACCOUNT. I FURTHER AGREE TO ABIDE BY ALL RULES, REGULATIONS & ORDINANCES GOVERNING THE CITY OF NOBLE.

Signature _____ Date _____

NOBLE UTILITIES AUTHORITY RESIDENTIAL SERVICE AGREEMENT

Name

Address

Noble, Ok 73068

THE REQUIREMENTS TO START SERVICE ARE:

1. A valid Driver's License or State issued ID card.
2. A 2nd form of Federally accepted identification.
3. A paid deposit of \$120.
4. A Signed application card and service agreement.

UTILITY BILLING, PENALTIES AND CUT OFF DATES:

- 1st Bills are mailed
- 15th Payment is due by
- 16th 10% Penalty is assessed & FINAL NOTICES are mailed
- 23rd By 4:30 pm payment MUST be received
- 24th Service is DISCONNECTED without further notice.

NOTE: *If bill is not paid by close of business (4:30pm) on the 23rd of each month a service/reconnect fee of \$25.00 and a possible additional deposit must be paid in order to continue service.*

NOTE: *Sanitation, Ambulance, & Street Light are billed by the month. NO Pro-ration.*

DENIAL OF SERVICE TO A CUSTOMER

Service may be refused by the utility to a customer when there remains an unpaid account for services previously provided. Also, the utility shall not be required to provide service to an applicant who uses an alias, trade name, business name, or the name of a relative or other person as a device to escape payment of an unpaid utility bills of any other person when a previous customer with an unpaid account remains an occupant or user of the customer.

DELINQUENT ACCOUNT TURNED OVER TO COLLECTION AGENCY

If any delinquent is turned to collection or attorney, or if suit is filed, all costs and attorney fees associated therewith, fee, costs, and expenses, shall be added to the delinquent amount and collected as part of the delinquent account.

SEWER INFORMATION

If you suspect a problem with a city sewer main please call 872-9251 during normal business hours MON-FRI

8:30 to 4:30, for emergencies after hours call the Noble Police Department @ 872-9231 for assistance.

NOTE: The City of Noble is NOT responsible for private service, or for any plumbing contract expenses ordered by the resident.

Signature

Date

How many trash receptacles would you like? 1 2 3
(2nd and 3rd carts are an additional fee per month)

What day would you like your account to begin on?

NOBLE ANIMAL CONTROL

The best thing you can do for your dog or cat is to place collars and tags on them.

City of Noble Ordinance Section 4-201A, requires all dogs and cats in Noble's city limits to be licensed through Noble Animal Control. License can be purchased from the Noble Police Department (includes a metal tag to be worn by your pet at all times). This allows an officer to immediately locate the animal's home and return him or her promptly. A current rabies tag issued by a licensed veterinarian should be worn as well.

City of Noble Ordinance Section 4-102

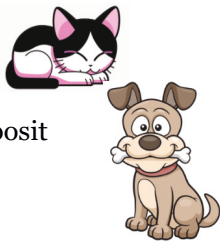
It is unlawful for any domestic animal to be at large at any time within the City.

City of Noble Ordinance Section 4-111D

Allows two (2) dogs per residence.

ANIMAL WELFARE FEES

Impound Fee	\$15.00 + \$5.00/day
City Tag/License	\$5.00
Rabies Deposit	\$15.00
Adoption Fee	\$25.00
Spay/Neuter Deposit	\$50.00
Most Citations	\$130.00



**Protect your pet
so animal control doesn't have to!**

NOBLE UTILITIES AUTHORITY

Residential Services Agreement

2 Ids (1 photo ID), a deposit of \$120.00, and a completed application are required prior to connection of services.

Utility Billing Penalties/Cutoff Dates

- 1st Bills are mailed
 - 15th Payment is due
 - 16th 10% Late penalty assessed/
 - 24th Final Notices Mailed
- DISCONNECTION without further notice

If bill is not paid by close of business (4:30p) on the 23rd of each month, a service/reconnect fee of \$25.00 and a possible additional deposit must be paid in order to continue service.

NOTE: Sanitation, Ambulance & Street Light Fees are billed by the month and not pro-rated.

DENIAL OF SERVICE TO CUSTOMER

Service may be refused by the city to a customer when there remains an unpaid account for services previously provided. The city shall not be required to provide service to an applicant who uses an alias, trade name, business name or the name of a relative or other person as a device to escape payment of unpaid utility bill of any other person a previous customer with an unpaid account remains an occupant or user of the customer.

DELINQUENT AMOUNT TURNED OVER TO COLLECTION AGENCY

If any delinquent account is turned over to collections or an attorney, or if suit is filed, all attorney fees associated therewith, fees, costs, and expenses shall be added to the delinquent amount and collected as part of the delinquent account.

Sewer information

If you suspect a problem with a city sewer main, please call 405-872-9251 during normal business hours Mon-Fri 8:30am-4:30pm. For emergencies call the Noble Police Department at 405-872-9231 for assistance. **NOTE:** the City of Noble is **NOT** responsible for private service, or for any plumbing contract expenses ordered by the resident.

City of NOBLE

Rose Rock Capital of the World

**304 S. Main St.
PO BOX 557
Noble, OK
73068**

**Office Hours
Monday-Friday
8:30am-4:30pm**

Phone: 405-872-9251



CITY EVENTS

(Please check posted schedule for variances.)

COUNCIL MEETINGS:

1st & 3rd Monday 6:30pm

TRAFFIC COURT:

2nd & 4th Tuesday 4:00pm

JUVENILE COURT:

1st Thursday 5:00pm

PARKS:

Dane Park	Splash Pad & Pavilion
	Open W-M 10am-8pm
King Park	Disc Golf Course
	Walking Trail & Pavilion
Riley Park	Walking Tail & Pavilion

(Pavilions can be rented at City Hall.)

ROSE ROCK FESTIVAL:

1st Weekend in May

SANITATION

- | | |
|------------------------------------|---|
| <input type="checkbox"/> MONDAY | Poly carts must be: |
| <input type="checkbox"/> TUESDAY | • Curbside by 6am |
| <input type="checkbox"/> WEDNESDAY | • 4ft apart from each other |
| <input type="checkbox"/> THURSDAY | • 4ft away from any objects |
| <input type="checkbox"/> FRIDAY | • Removed from curbside within 24 hours |

*Trash must be **bagged & inside** poly cart (household trash only/**NO** construction debris).

*Garbage that is scattered will not be picked up.

BUILDING PERMITS

Building permits are required for structural changes affecting: Setbacks, Roof lines, Electrical, Plumbing, Heat/Air, Carports, Storm Shelters, Sheds or Fencing.

NOTE: Please apply 10 days to 2 weeks **BEFORE** you plan to begin construction.

WATER DEPARTMENT UTILITY RATES

	1 Polycart	2 Polycart	3 Polycart
Water	\$22.70	\$22.70	\$22.70
Sewer	\$18.26	\$18.26	\$18.26
Sanitation	\$17.83	\$27.97	\$38.18
Ambulance	\$10.00	\$10.00	\$10.00
Street Light	\$1.25	\$1.25	\$1.25
Total (Minimum)	\$70.04	\$80.18	\$90.39

BILLING

1 st of the month	Bills mailed
15 th of the month	Payment due by
16 th of the month	10% late penalty applied and FINAL NOTICES mailed
23 rd of the month	Late payment due by 4:30pm
24 th of the month	Service is disconnected, without notice, for non payment

NOTE: Bills are considered delinquent after 4:30 pm on the 23rd of each month. Account balance + \$25 service fee will be required to continue service. An additional deposit may possibly be required when applicable.

MORE INFORMATION

View your utility account online by registering at cityofnoble.org. You will be able to PAY YOUR BILL, review account history, past bills, previous payments, and consumption on a monthly or annual basis with a graph showing average consumption.

GO PAPERLESS! Sign up for E-Billing. You utility bills will be sent to your email each month eliminating the risk of your bill being lost in the mail. Use cityofnoble.org to sign up with your email address or call 405-872-9251 (ext 1).

IMPORTANT NUMBERS

****EMERGENCY - CALL 911****

CITY HALL _____ 405-872-9251

FIRE _____ 405-872-3030

AMBULANCE

POLICE _____ 405-872-9231

ANIMAL CONTROL

WATER EMERGENCY

(After hours)

OTHER UTILITIES

OEC _____ 405-321-2024

OG&E _____ 405-272-9741

ONG _____ 405-551-4000

AT&T _____ 1-800-464-7928

SUDDENLINK _____ 1-877-694-9474

OEC FIBER _____ 405-321-2024

DEPOSIT/FEES

Residential	\$120.00
Commercial	150% of average billing
Service Transfer	\$10.00
Service/Reconnect	\$25.00

PAYMENTS

City Hall 304 S. Main St. Mon-Fri 8:30am-4:30pm

- ⇔ Drive-up window & 24hr drop box located on the back side of building.
- ⇔ Credit Cards can be used through a payment service. 2.5% Fee applied to credit card.
- ⇔ www.cityofnoble.org
- ⇔ Telephone 1-877-690-3729
UTILITY- J code 4637 COURT- J code 4638
- ⇔ Automatic bank drafts which are drafted on the 10th of each month

Account #



Rose Rock Capital of the World

304 S. Main Street -- P.O. Box 557
Noble, Oklahoma 73068
Office – 405-872-9251
Fax– 405-872-9363

January 17, 2024

Dear Resident,

Noble Utilities Authority is launching a new online billing and payment service called FrontDesk. This will offer you greater flexibility to view and pay your utility bills online. In addition, you will have options to enroll in AutoPay and receive electronic notifications.

With FrontDesk, you can look forward to being able to:

- Pay your utility bills any time with this easy-to-use online portal.
- Access to your account 24/7; including utility usage, tracking multiple accounts, and submitting service requests.
- Manage your account and view usage and payment history.
- Enroll in AutoPay with a credit card, debit card, or ACH information to avoid late or missed payments.
- Get emails or texts from us when your bill is ready, when a payment is scheduled, and after a payment is posted.
- Update your notification settings so you can receive other important messages and notifications from the City.
- Fill out and submit forms directly online and pay associated fees. Our staff will review and process the forms – no more paper required!
- Easy access to Public Notices and answers to Frequently Asked Questions so you can see important city-related information in one place.
- Use Citizen Requests to submit requests directly to the necessary government officials with a few clicks of a mouse or taps on a smartphone.

Sign up today by going to: <https://cityofnoble.frontdeskworks.com/>

If you are currently enrolled in AutoPay

You will need to log into FrontDesk and create a new account. You will be required to update your preferences and set up new AutoPay information. Because we value the security of your information and respect your privacy, we will not be transferring your payment information.

Please be sure to create your FrontDesk account as soon as possible as your current AutoPay settings will be deactivated on **March 31st, 2024.**

Best Regards,

Noble Utilities Authority

RESIDENTIAL AND COMMERCIAL SANITATION RATES

Effective July 2023 Service

(August 1st 2023 Bill)

Resolution #2023-03

Amended 6-05-23 and effective 7-1-23

FY 23-24

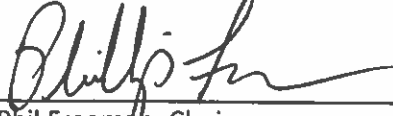
RESIDENTIAL: 3% INC

CODE	TYPE		CODE	TYPE		CODE	TYPE	
3000	1 - P/C	17.83	3506	2 - P/C's	27.97	3507	3 - PC's	38.18
COMMERCIAL: 3% INC								
3510	1 - P/C	29.32	3511	2 - PC'S	78.46			
DUMPSTERS:								
3521	2YD - 1X	71.06	3621	2-2YD-1X	107.45	3721	3-2YD-1X	158.41
3522	2YD - 2X	118.41	3622	2-2YD-2X	211.29	3722	3-2YD-2X	318.70
3523	2YD - 3X	178.49	3623	2-2YD-3X	318.74	3723	3-2YD-3X	477.21
3524	2YD - 4X	236.00	3624	2-2YD-4X	426.20	3724	3-2YD-4X	637.48
3525	2YD - 5X	296.89	3625	2-2YD-5X	530.06	3725	3-2YD-5X	797.77
3541	4YD - 1X	107.45	3641	2-4YD-1X	180.34	3741	3-4YD-1X	293.24
3542	4YD - 2X	203.98	3642	2-4YD-2X	318.74	3742	3-4YD-2X	508.17
3543	4YD - 3X	305.99	3643	2-4YD-3X	477.21	3743	3-4YD-3X	708.52
3544	4YD - 4X	408.01	3644	2-4YD-4X	637.51	3744	3-4YD-4X	963.53
3545	4YD - 5X	511.81	3645	2-4YD-5X	795.96	3745	3-4YD-5X	1,163.89
3561	6YD - 1X	136.60	3661	2-6YD-1X	253.16	3761	3-6YD-1X	357.02
3562	6YD - 2X	267.76	3662	2-6YD-2X	449.87	3762	3-6YD-2X	612.00
3563	6YD - 3X	404.39	3663	2-6YD-3X	621.09	3763	3-6YD-3X	856.06
3564	6YD - 4X	537.32	3664	2-6YD-4X	808.70	3764	3-6YD-4X	1,098.33
3565	6YD - 5X	672.11	3665	2-6YD-5X	1010.88	3765	3-6YD-5X	1,340.53
3581	8YD - 1X	167.59	3681	2-8YD-1X	306.28	3781	3-8YD-1X	435.33
3582	8YD - 2X	336.96	3682	2-8YD-2X	568.26	3782	3-8YD-2X	690.35
3583	8YD - 3X	506.34	3683	2-8YD-3X	726.75	3783	3-8YD-3X	950.79
3584	8YD - 4X	530.06	3684	2-8YD-4X	882.32	3784	3-8YD-4X	1,236.73
3585	8YD - 5X	681.22	3685	2-8YD-5X	1091.04	3785	3-8YD-5X	1,502.68

ROLL OFFS		
3920	20 YD	502.92
3930	30 YD	525.89
3940	40 YD	547.45
3910	MTHLY CHG	39.85
3915	DAILY CHG	1.33

COMMERCIAL DUMPSTERS EXTRA FRONTLOAD P/U		
3902	2YD	42.83
3904	4YD	49.75
3906	6YD	56.65
3908	8YD	64.94

MISCELLANEOUS		
3883	COMM 4-8YDX3P/U	1,168.80
3901	XRRA COMM	42.91
3501	LOCK/DEVICE	14.31
3504	XTRA P/C P/U- RES	12.76
3098	SANIT ADJ	


Phil Freeman, Chairman

6/5/2023
Date


Julie Lefler, Secretary

Exhibit A

NOBLE WATER AND WASTE WATER RATES

Amended June 1, 2023 and effective July 01, 2023

**MONTHLY RESIDENTIAL & MULTIPLE FAMILY
INCLUDING SCHOOLS AND CHURCHES**

4% Increase

WATER RATES - RESIDENTIAL	
AMOUNT	QUANTITY IN GALLONS
\$22.70	First 1000
3.43	1001 - 2000
3.62	2001 - 3000
3.71	3001 - 4000
3.87	4001 - 5000
4.00	5001 - 10000
4.15	10001 - 20000
4.52	20001+
WASTE WATER RATES	
AMOUNT	QUANTITY IN GALLONS
\$18.26	First 1000
1.44	1001 - 2000
1.57	2001 - 3000
1.58	3001 - 15000
1.73	15001+

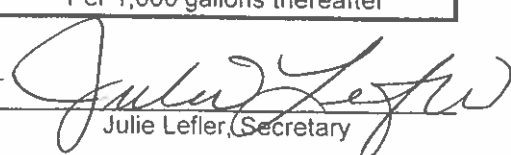
**MONTHLY COMMERCIAL AND INDUSTRIAL
INCLUDING MULTIPLE FAMILY WITH MASTER METERS**

4% Increase

WATER RATES - COMMERCIAL	
AMOUNT	QUANTITY IN GALLONS
\$25.17	0 - 1000
3.64	1001 - 2000
3.80	2001 - 3000
3.94	3001 - 4000
4.09	4001 - 5000
4.24	5001 - 10000
4.39	10001 - 20000
4.79	20001+
4.96	Bulk Water, 1000+
WASTE WATER RATES	
AMOUNT	QUANTITY IN GALLONS
\$20.57	0 - 1000
1.93	Per 1,000 gallons thereafter



Phil Freeman, Mayor



Julie Lefler, Secretary